



FAIR Institute Breakfast Meeting

Enabling Risk Management Programs That Actually Work

February 26, 2020, 7:30 - 10:30 AM PST
Parc 55 San Francisco,
Embarcadero Room (Level Three)

  @FAIRInstitute #NetworkWithFAIR

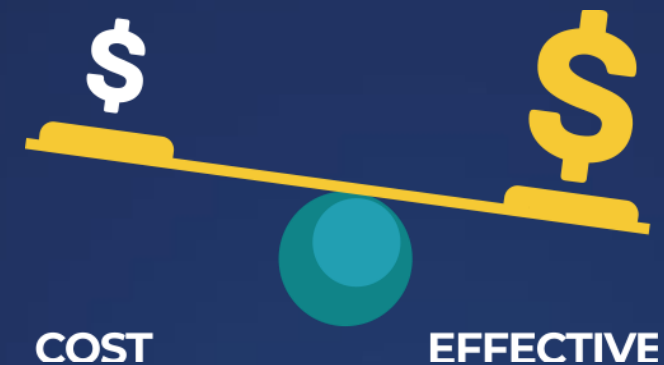


Enabling Risk Management Programs That Actually Work

Jack Jones

Chairman, FAIR Institute

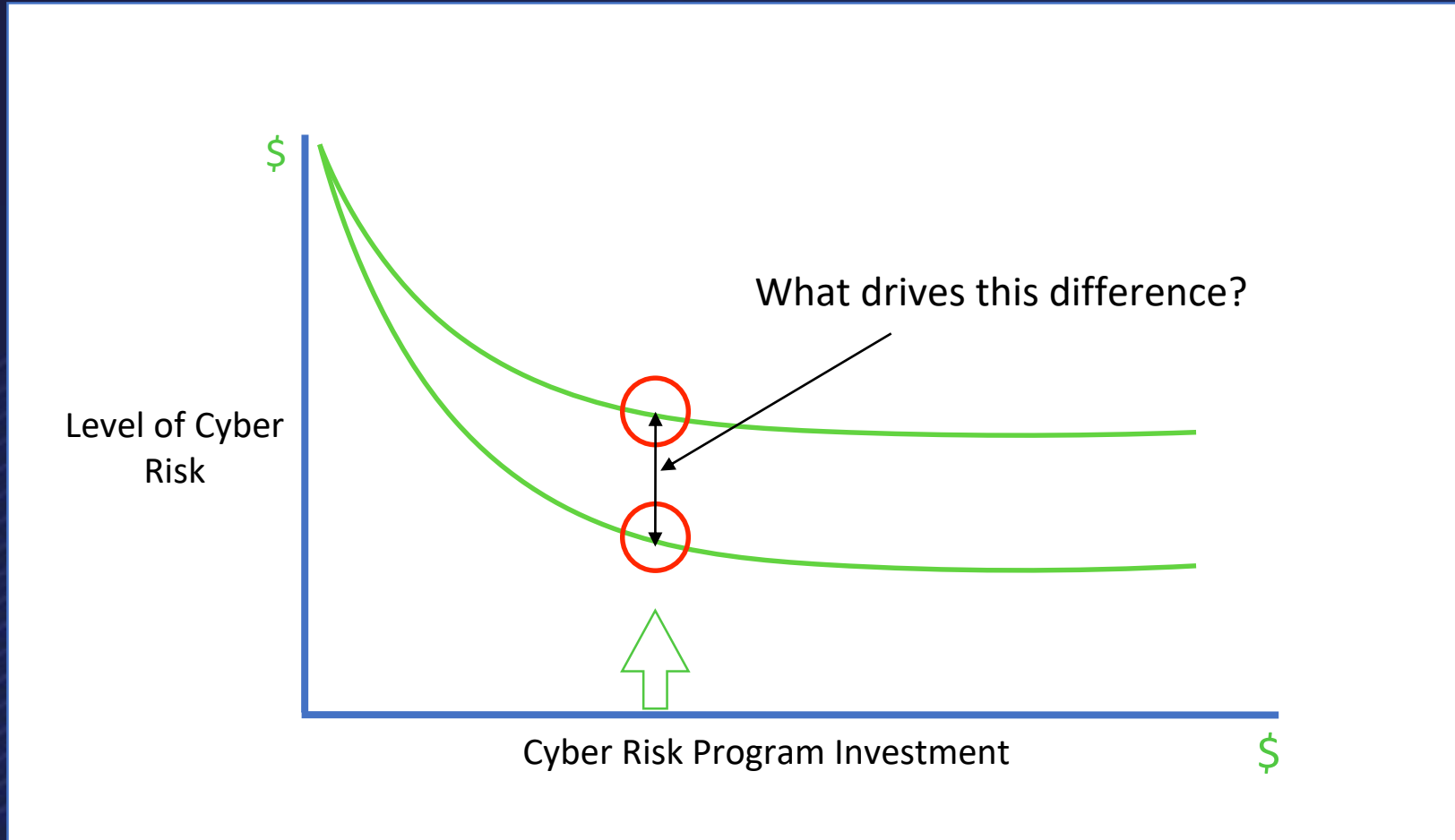
Co-Founder and Chief Risk Scientist, RiskLens



What is the cost of a \$5,000,000 risk management program*?

*Salaries, benefits, services, technologies, etc.

Why it matters...



Decisions

How cost-effectively we apply our risk management resources.

Weak password
Missing patch
Cyber criminals
Outdated policy

Which of the "Highs" is highest?

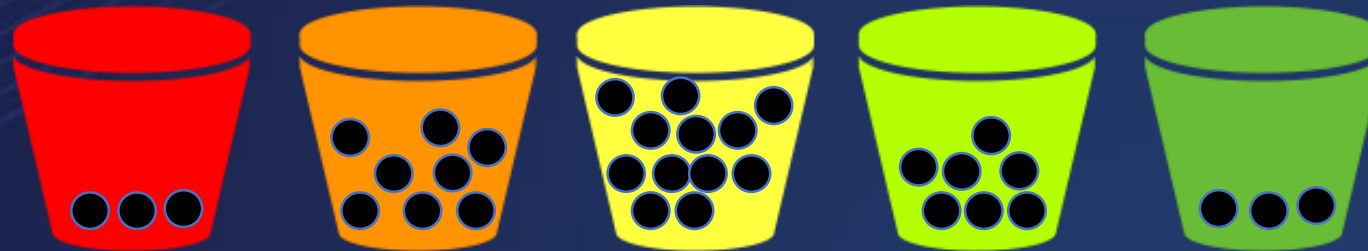
Inappropriate access privilege
No monitoring
Weak encryption
Limited logging

Highest "Medium" vs. lowest "High"?

How much risk is there in total?

Disgruntled insiders
No backups
Flat architecture
Unencrypted PII/PHI
Local admin privileges

Where are lines drawn, and why?



Prioritization example #1



SQL Injection weakness!

- Not Internet-facing
- Requires authentication
- No sensitive data

Prioritization example #2

Unreliable access
privilege management



Weak intrusion detection



Which to fix first!

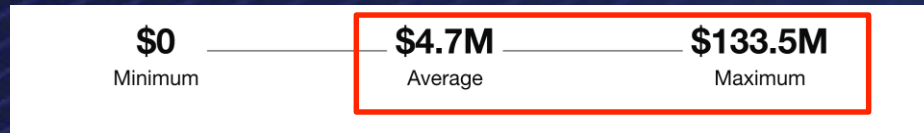
What's the ROI for "fixing" it?

Improvement cost:

Year 1: \$750k

Year 2: \$300k

Weak intrusion detection



Risk Reduction Per \$ Spent

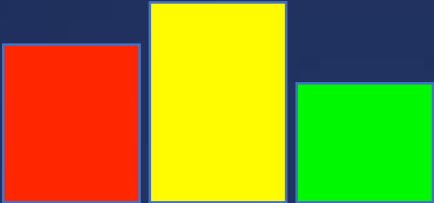
Avg: \$14

Max: \$133

Beliefs — The Biggest Hurdle?

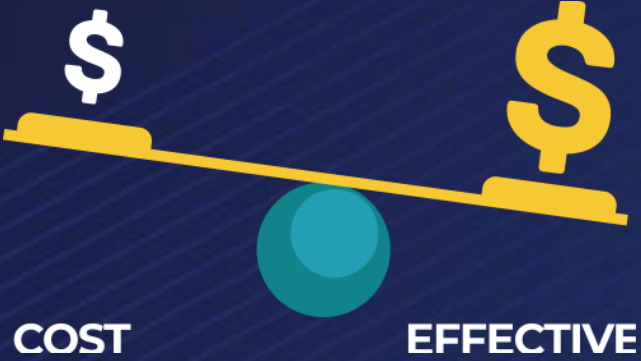


“Too difficult”



"Good enough"

But Logic Often Isn't Enough...



Elements of a Roadmap



Start with “Why”?

Quantitative Risk Management Program Continuum

RISK LANDSCAPE CLARITY

Top Risks Identification
Audit Findings Prioritization
Policy Exception Request Reviews
Emerging Threat Analysis

OPERATIONAL DECISION SUPPORT

Top Risk Assessments
Comparative Analysis
Cost-Benefit Analysis
High-Value 3rd Party Analysis

STRATEGIC DECISION SUPPORT

Risk Aggregation and Trending
Risk Appetite Definition
Risk Portfolio Analysis
Board Reporting

AUTOMATED DECISION SUPPORT

Real-Time Risk Dashboard
Controls Management
3rd Party Landscape Monitoring

What Capabilities Are Required?



Models



Skills



Data



Tools?

Models



An Example Starting Point

		Risk Landscape Clarity	Operational Decision Support	Strategic Decision Support	Automated decision support
Skills	Dedicated				
	Not dedicated	✓			
Data	Telemetry				
	Reusable libraries				
	Calibrated SME estimates	✓			
Tools	Commercial CRQ apps				
	Home-grown CRQ apps				
	Spreadsheets				

Evolving to...

		Risk Landscape Clarity	Operational Decision Support	Strategic Decision Support	Automated decision support
Skills	Dedicated		✓		
	Not dedicated				
Data	Telemetry				
	Reusable libraries				
	Calibrated SME estimates		✓		
Tools	Commercial CRQ apps		✓		
	Home-grown CRQ apps				
	Spreadsheets				

All Roadmaps Begin with...

A clearly defined initial objective



Risk analysis training



Roadmap Considerations



Executive
Support



Budget



Potential
Obstacles



Critical Thinking
Skills

“All things are difficult before they are easy.”

Thomas Fuller

The First Steps are the Hardest

Just start doing analyses



Wrapping up...

Why it matters...

