# Trends in Determining Systemic Cyber Risk for the Financial Services Industry

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Nonconfidential - External



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### and not necessarily those of the Federal Reserve Bank of Cleveland

### or of the Board of Governors of the Federal Reserve System.



"As the financial system increases its reliance on information technology, the risk increases that a cybersecurity event in the industry will have severe negative consequences,

potentially entailing systemic implications for the financial sector and the U.S. economy."

FINANCIAL STABILITY OVERSIGHT COUNCIL

#### Disruptive

Likelihood: increasing event and incident frequency

Impact: significant operational, reputational, and financial impact

### Catastrophic

Likelihood: *low but increasing* 

Impact: <u>unrecoverable</u> operational, financial, and reputational loss impact...potential "run on the bank"

Black swan loss events: "extreme rarity, severe impact…and the failure to predict them a mistake in hindsight"

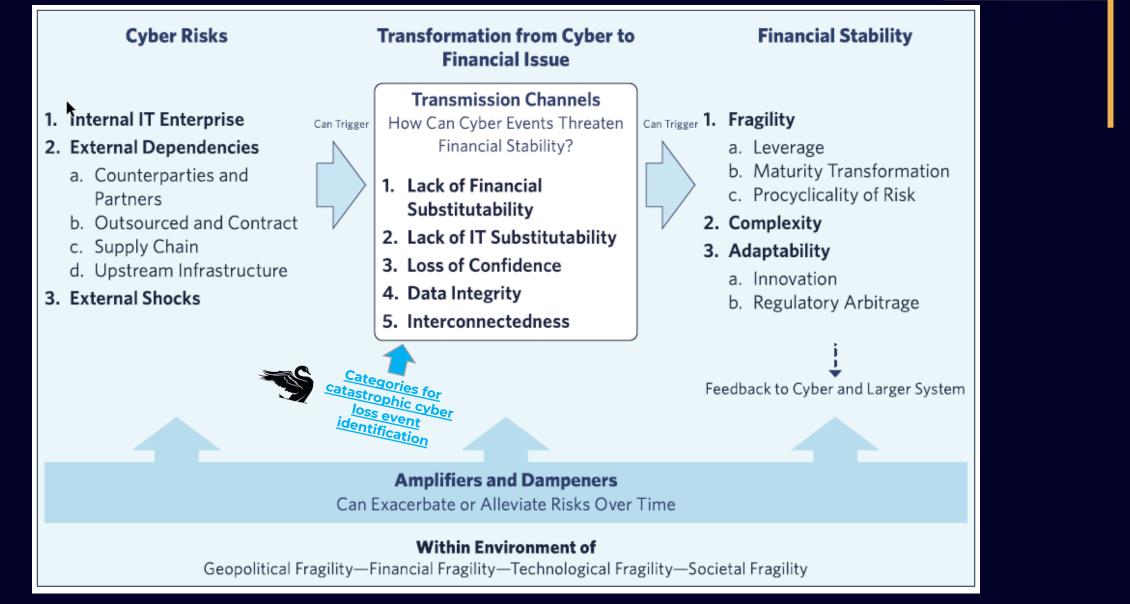
Potential for industry contagion



#### Nuisance

Likelihood: highly frequent

Impact: no significant impact or losses



Columbia University: 2018 **A Framework to Assess the Linkage Between Cyber Risks and Financial Stability**; Jason Healey, Patricia Mosser, Katheryn Rosen, and Alexander Wortman

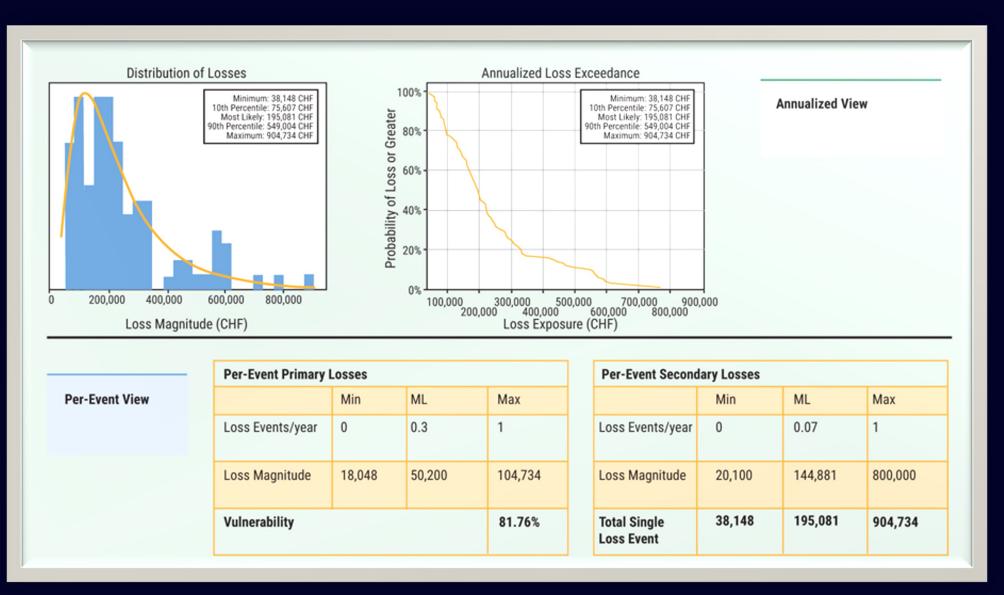


#### FUTURE TRENDS INCREASING CYBER LOSS EVENT LIKELIHOOD

- 3rd party, cloud, supply chain & critical infrastructure concentrations
- Adoption of increasingly sophisticated cyber tools & methods
- AI/ML automating attacks and circumventing intrusion detection
- Increased interconnectedness, accelerated by APIs
- New risk exposures from adopting 5G, IoT, FinTechs, & <u>mutli</u>-cloud
- Quantum computing obsolescing current encryption investments
- Shorter clearing and settlement windows as well as change windows

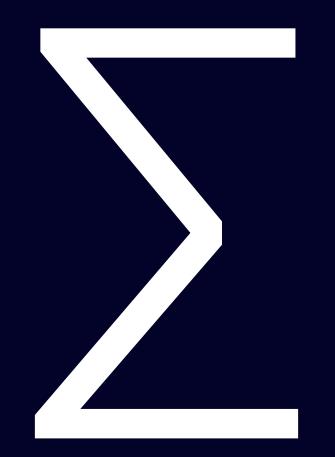
### The global security environment continues to be less benign

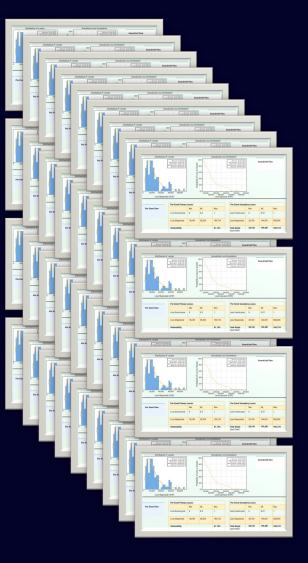




FAIR observed used for CCAR stress testing (idiosyncratic scenarios), capital planning, and loss-adjusted forecasting.









- Duration?
- Liquidity impact?Capital position impact?
- Contagion/amplification?
- Monte Carlo simulation



### Infosec is like rocket engineering...

- A small control failure could fail the entire system.
- A series of innocuous events could result in complete failure.
- A control that has not been <u>tested</u> and shown to work under <u>worst-case scenarios</u> should not be assumed to work under those conditions.

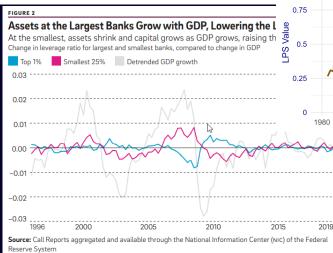
Example: IDS vs netflow to detect APTs

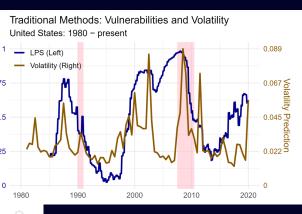




### Supervisory cyber data not QUANTITATIVE... #s and \$s

PCA Category	Total	Tier 1	CET1	Tier 1
	RBC	RBC	RBC	Leverage
	Ratio	Ratio	Ratio	Ratio
Well Capitalized	10%	8%	6.5%	5%
Adequately Capitalized	8%	6%	4.5%	4%
Undercapitalized	< 8%	< 6%	< 4.5%	< 4%
Significantly Undercapitalized	< 6%	< 4%	< 3%	< 3%
Critically Undercapitalized	Tangible Equity/Total Assets $\leq 2\%$			





### ...but typically QUALITATIVE

#### subjective statements

- "Firm is progressing in implementing its cyber controls..."
- "Firm uses these types of cyber controls and risk management procedures..."
- "Firm has not systemically implemented this cyber control..."
- "Firm has tested the control against limited scenarios..."
- "Firm has adequate cyber controls in place..." or "Firm's cyber controls not adequate..."

Precision & consistency prove challenging



# 1. Systemic cyber/op risk assessment

Goal: consistently ascertain the adequacy of a firm's cyber & operational risk management program, practices, and controls effectiveness.

#### Cyber & Operational Risk Exposure

#### Dependencies & interconnectivity exposure

- "Bespoke" software and end of life technology
- o Consumer/retail services & customers/clients concentrations
- o Critical infrastructure reliance
- $_{\odot}$   $\,$  FinTech, significant service provider, and 3^{rd} / 4^{th} party reliance
- Multi-cloud reliance
- o Partners/counterparties extent and communication paths (APIs)
- Payment processors reliance
- Technology assets & service operations
- o Technology supply chain reliance

#### • External stress state exposure

- o Cyber and financial system shock events (amplification possible)
- o Financial system-level vulnerability extent
- $\circ$   $\;$  Market liquidity and counterparty stress state (contagion event)  $\;$

#### • Firm condition

- o Merger/acquisition event
- $\circ$   $\;$  Technology adoption or change event
- Threat environment incident level likelihood
- Firm-level vulnerability extent
- o Control exceptions
- Policy / standards / procedures noncompliance
- o Risk acceptances

#### Cyber & Operational Risk Preparedness

- Governance & risk management adequacy
- o 2LoD and 3LoD effectiveness
- o Adherence to cyber/op-pertinent risk appetite
- Board and Management expertise, training, & preparedness
- Board reporting, engagement, communications, & due care
- Information security program, leadership, and operational personnel capabilities and consistency
- o KPIs, KRIs, & KCIs' effective selection, assessment, & reporting
- Risk acceptance management effectiveness
- Inherent control effectiveness limitations
- Loss event scenarios & control testing adequacy
  - Demonstrated controls effectiveness & capabilities against loss event scenarios (including compensating control validation)
- Regular and comprehensive tabletop as well as full BC/DR exercises against "high risk"-prioritized loss event scenarios
- Risk assessment adequacy
  - Analysis and modeling standards, methods, & consistency
  - o Communications preparedness (social media amplification)
  - $\circ$   $\;$  Expertise availability, credibility, and reliance  $\;$
  - ldiosyncratic loss event scenarios (including "black swans")
  - Risk assessment program effectiveness, bias avoidance, and data management as well as data quality assurance practices
- Vulnerability management adequacy

#### Shock Resilience

- Capital planning effectiveness & capital reserves loss absorption
- Liquidity (call, term, funding, market)
  Overnight liquidity coverage
- Short term liquidity (~1 week)
- Long term liquidity
- Artificial (asset fire sale) liquidity
- Liquidity aggregation
- o Tradability
- Living will effectiveness
- Public backstops
- "Safe harbors" preparations & testing
- Stress test adverse results resolution
- Systemic financial environment & critical infrastructure preparedness and resilience



# Lessons learned for effective cyber & operational risk assessment

## 1. Ensure the **completeness** of data collected:

- How viable is the amount and type of data collected to substantiate effective analysis and range of practice determination?
- Extent and consistency of range of practice data.
- Determine & communicate precision.
- Openly vet and challenge results.

### 2. Ensure data **quality**:

- Ensure **specific** questions are asked.
- Ensure **consistent** responses required.
- Avoid "open input" for indicators; rely only on open input for substantiation.

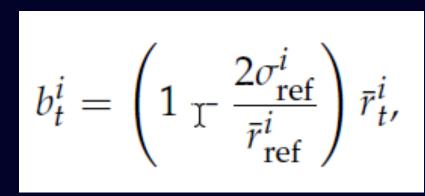
# 3. Use effective assessment results indicator terminology:

- Problematic terminology: "adequate," "effective," "satisfactory", "84.3%" (without range), "generally/partially", "meets expectations"...results in generalization omissions, confirmation bias enablement, and range of practice inconsistency.
- Meaningful terminology: using indicator absolutes: "control gap(s) identified," "potential control shortcoming," "no issues identified at this time," and "notable practice."
- Decision trees for consistency.
- Magnitude of loss / material loss level often sufficient as issue indicator thresholds.

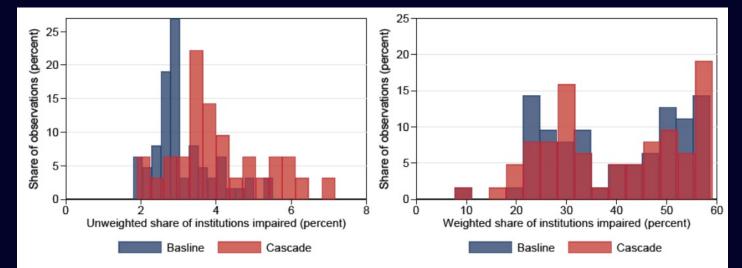


### 2. Understanding systemic consequences

Goal: understand extent of contagion as well as amplification of impact during shock events and adverse market conditions



Bank "i" impaired if end of day reserve balance r drops below time-varying threshold  $b_t^i$  where  $r_t^i$  is the past 30 day average reserve balance of bank i at time t, with numerator value 30 day standard deviation and average of bank i's reserve balance at reference date.

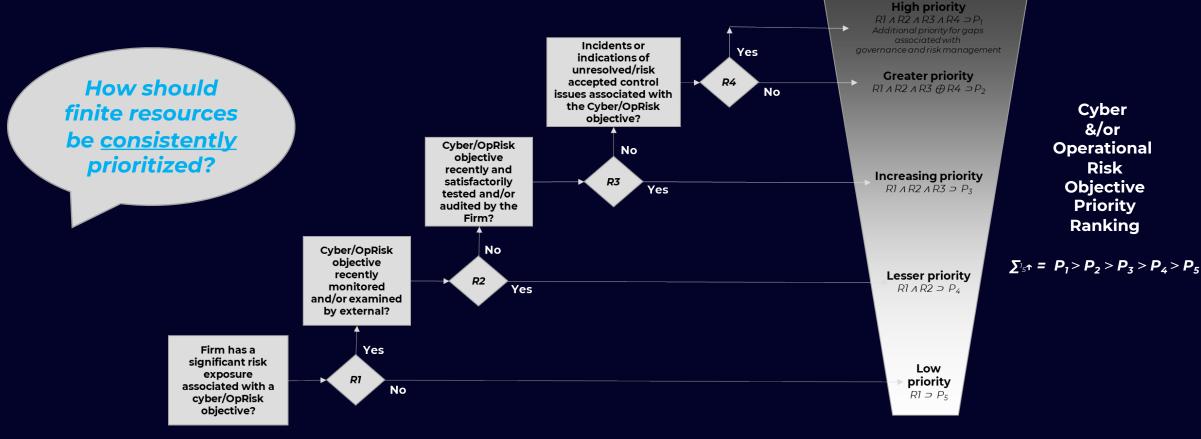


**Figure 7: Comparison of simple and cascade scenario for February to April 2020.** The figure shows the distribution across days of the impact for the baseline scenario and the cascade scenario for February to April 2020, averaged across the top-5 institutions. The left panel shows the unweighted share of impaired institutions. The right panel shows the share of impaired institutions weighted by payments (excluding the attacked institution).



### 3. Logic tautologies & decision trees

Goal: consistent control objective prioritization



 $\sum_{5^{+}}^{1} = P_1 > P_2 > P_3 > P_4 > P_5$ 



### For next time: cyber risk appetite

- 1. Meaningful risk appetite statements, communications, and thresholds
- 2. Industry-recognized need for consistent cyber KPIs / KRIs / KCIs as well as thresholds

#### 3. Category sampling:

- Availability (KPI)
- Incidents (KPI)
- Losses (KPI)
- Open/past due issues (KRI)
- Personnel (KPI / KCI)
- Risk acceptances & control exceptions (including legacy / EOL / bespoke system exposure) (KRI)
- <u>Tested</u> control effectiveness (KCI)
- Third party dependence (KPI / KRI)
- Vulnerability management (including patching) (KPI / KRI)

- 4. Uniting cyber KPIs / KRIs / KCIs with other risk appetite measurements & thresholds
  - Available (liability) liquidity ratio
    - 25% 6 month total liability loss "cliff" 2009 Managing Liquidity in Banks
  - Capital adequacy, including normal & stress ratios
  - Counterparty risk exposure
  - Leveraged lending ratio
  - Leverage normal & stress ratios
  - Minimum liquidity coverage ratio (daily/monthly)
  - Net stable funding ratio
  - Operational loss event exposure
  - Time to required funding
  - Value at risk and potential stress loss





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### Thank you

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# Supplemental



### **The Federal Reserve System**

The Federal Reserve System is the central bank of the United States. It performs five key functions to promote the effective operation of the U.S. economy and, more generally, the public interest:

- conducts the nation's monetary policy to promote maximum employment and stable prices in the U.S. economy;
- promotes the stability of the financial system and seeks to minimize and contain systemic risks through active monitoring and engagement in the U.S. and abroad;
- promotes the safety and soundness of individual financial institutions and monitors their impact on the financial system as a whole;
- fosters payment and settlement system safety and efficiency through services to the banking industry and U.S. government that facilitate U.S.-dollar transactions and payments; and
- promotes consumer protection and community development through consumer-focused supervision and examination, research and analysis of emerging consumer issues and trends, community economic development activities, and administration of consumer laws and regulations.



#### To learn more, visit:

#### www.federalreserve.gov/aboutthefed.htm



"Of the risk factors we face, cyber risk is certainly the largest..."

#### Jerome Powell

Chair of the Board of Governors of the Federal Reserve System





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#### New York Fed Paper Warns a Cyberattack on Banks Could Cause Major Disruption

The authors say if a cyberattack were to compromise banks' systems, there could be severe implications for the broader financial sy



The Federal Reserve Bank of New York in Manhattan released the paper Monday.

#### Publicly Available Supporting Sources:

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