

WELCOME! MEASUREMENT PLANNING FOR FAIR



TODAY'S GOAL: Enhanced understanding of scenario-construction, structuring, and planning related barriers to successful decision support, techniques for overcoming those barriers, and a conceptual framework for operationalizing those techniques.

WHY? Quantifying one scenario once is relatively easy. Providing useable decision support with CRQ over time and scale becomes increasingly complex and needs to be planned with intent.



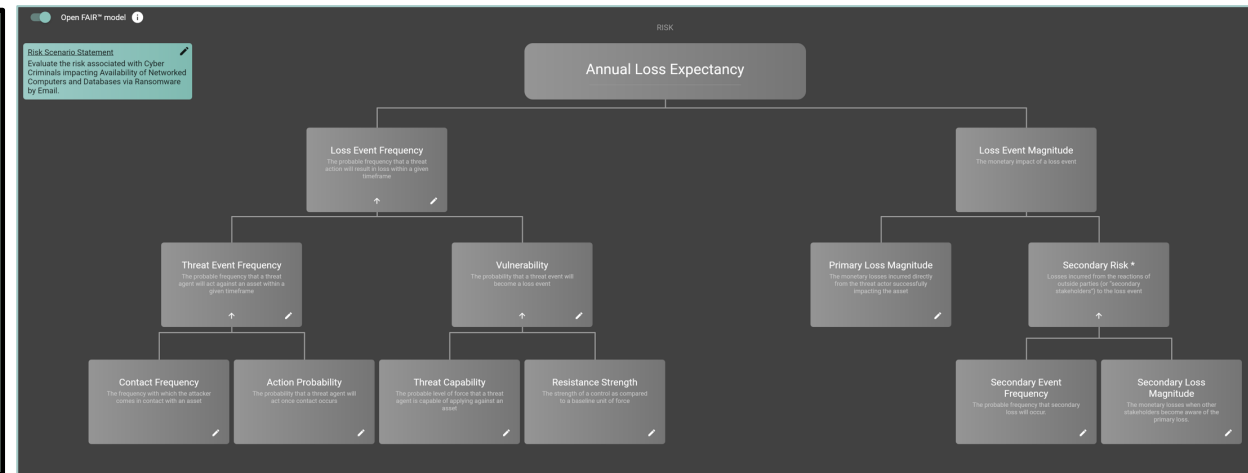
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SCOPING AND QUANTIFYING *A* SCENARIO



FAIR SCENARIO

- Threat Community
- Threat Event
- Asset
- Loss Event



HAVE YOU CONSIDERED YOUR CONSTRAINTS?



IMPOSED REQUIREMENTS

- Environmental/Org Specifics
- Decision Support Criteria
- “Reporting Formats”
- Operating Business Constraints

IMPLICIT REQUIREMENTS

- Measurement Integrity
- Domain Model Accuracy (Infosec / Business)

ANALYTIC REQUIREMENTS

- Process & Resource Constraints
- Scope to Scenario to Factor to Indicator Model
- Estimation Model Choices



HAVE YOU CONSIDERED ALL OF YOUR CONSTRAINTS?



Decision Support Criteria Set 1

Decision Support Criteria Set 2

Decision Support Criteria Set 15

Environmental Specifics Last Year

Environmental Specifics Today

Environmental Specifics Next Week

"Reporting Formats" For Stakeholder Set 9

"Reporting Formats" For Stakeholder Set 1

"Reporting Formats" For Stakeholder Set 2

Business Constraints Today

Business Constraints Next Quarter

Business Constraints Yesterday

IMPLICIT REQUIREMENTS

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- Domain Model Accuracy (Infosec / Business)

ANALYTIC REQUIREMENTS

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WE ALSO HAVE STRUCTURAL CO-DEPENDENCIES



- Individual Scenarios
- Scenario Sets (Must Work Jointly)
- Estimation Model Choices
- Data Source & Applicability Choices
- Reporting Choices



FEATURES (NOT BUGS) OF FAIR THAT MAKE THIS HARD



1. FAIR IS LOSSY: World->Scenario->Factors->ALE but not reverse
2. FAIR IS FLEXIBLE: But approaches end up bespoke
3. FAIR IS ONTOLOGICALLY SOUND: Human thinking is not
4. FAIR MEASURES ACTUALS: And that's not always what's available



SO WHAT DO WE DO?



Proper Measurement Planning can combine and simplify requirements where possible to maximize the degree to which CRQ requirements can be met by a given set of resources with a single approach and a common set of scenarios.

We can reduce the impact of constraint variance over time, improve quality and efficiency, and improve ability to estimate and describe resource requirements.



WHAT GOES INTO A MEASUREMENT PLAN?



Remember these?

IMPOSED REQUIREMENTS

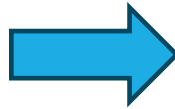
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Plan Manages Constraint Coordination

(Example) MEASUREMENT PLAN STEPS

1. Document & Maintain Environmental/Org Specifics | *Routine*
 2. Create/Execute Decision Support Criteria Management Cycle | *Annual*
 3. Manage & Maintain CRQ Output Reporting Templates vs Others | *Routine*
 4. Identify, Document, Communicate Business Constraints | *Annual?*
 5. Manage “Scenario Set Design” lifecycle (Implicit/Analytic) | *Annual*
 6. Manage “Theory of Risk Design” lifecycle (Implicit/Analytic) | *Annual*
 7. Derive Standing “Data Requirements” to be fulfilled at cadence | *Annual*
 8. Document gaps -> Start new plan if needed | *at Ops Cadence*
-
1. “Ops”: Data Gathering / Quant / Analyze / Report / Support | *Quarterly?*
 2. Intermittent Updates: Use Existing to Provide Ad-Hoc Support



IMPOSED REQUIREMENTS: Environmental/Org Specifics



"ABOUT US"

	Current Information	Refresh Process	POCs
People, Process, Technology, Data			
Security Equities & Stakeholders			
Enterprise Risk & BIA Scenarios			
Strategic Threat Landscape			
TTP & Surface Sets			
Control Framework			
Data Sources			

"REFERENCE CLASS LEXICON"

LOSS MAGNITUDE SCOPE				
Stakeholders	Business Outcomes	Stakeholder Expectations	Loss Scenarios	Cost Drivers
Any	Any	Any	Any	Any
All	Any	Any	All	All
Community	AVAILABILITY: ANY	Accurate and secure financial information	NONE ***	Capital Expense Increase
SUSCEPTIBILITY SCOPE				
Initial Access VECTORS	Assets	Threat Events / Actions on Objectives	Surface Areas	Control Domains (Whatever the NISTCSF Term Is)
All	All	All	ASDESIGNED: Any	Analysis (RS, AN)
THREAT EVENT FREQUENCY SCOPE				
	Threat Motivations	Threat Communities	Target Criteria	Initial Access LEVELS
Phishing: Bespoke	TECHNICAL: All	All	All	All
Phishing: Focused	TECHNICAL: Any	Any	Any	Any
Phishing: General	TECHNICAL: Other	Other	Other	None
Public Facing Services	TECHNICAL: Coincidental: All	Hacktivists: All	Data: All	Contact: Routable
Supply Chain Insertion	TECHNICAL: Coincidental: Any	Hacktivists: Any	Data: Any	Full: Supply Chain Trust
Third Party Credential Compromise	TECHNICAL: Coincidental: Other	Hacktivists: Other	Data: Other	Full: System Root/Admin
Verbal Social Engineering	CONTENT: Espionage (Non-Conflict): All	Hacktivists: Coordinated Unaffiliated Groups	Data: Marketable (any type)	Full: User Credentialed
Insider Collaboration	CONTENT: Espionage (Non-Conflict): Any	Hacktivists: Lone Wolf	Data: Opportunistic	Some: Credentialed
	CONTENT: Espionage (Non-Conflict): Other	Hacktivists: Sponsored	Data: Owner Ops-Critical	Some: Credentialed
	CONTENT: Espionage (Non-Conflict): Corporate/Private	Legitimate Access Actors: All	Data: Owner-Sensitive	Some: Supply Chain Trust
	CONTENT: Espionage (Non-Conflict): Geopolitical	Legitimate Access Actors: Any	Data: Threat-Useful	Some: System User
	PROCESS: Financial: All	Legitimate Access Actors: Other	Data: Volume	
	PROCESS: Financial: Any	Legitimate Access Actors: Contractors	Human: All	
	PROCESS: Financial: Other	Legitimate Access Actors: Employees	Human: Any	
	PROCESS: Financial: Data Sale	Legitimate Access Actors: Supply Chain	Human: Other	
	HUMAN: Financial: Extortion: All	Legitimate Access Actors: Vendors	Limited Resources: All	
	HUMAN: Financial: Extortion: Availability	Nation States: All	Limited Resources: Any	
	HUMAN: Financial: Extortion: Confidentiality	Nation States: Any	Limited Resources: Other	
	HUMAN: Financial: Extortion: Integrity	Nation States: Other	Process: All	
	HUMAN: Financial: Fraud: Business Function/Process	Nation States: China	Process: Any	
	Financial: Fraud: Technical Function/Process	Nation States: Iran	Process: Other	
	Geopolitical Conflict: All	Nation States: North Korea	Process: Business Function	
	Geopolitical Conflict: Any	Nation States: Other	Process: Technical Function	
	Geopolitical Conflict: Other	Nation States: Russia	Process: Vulnerable Surface	
	Geopolitical Conflict: Damage	Nation States: Ukraine	Technology: All	
	Geopolitical Conflict: Demonstration/Threat	Nation States: United States	Technology: Any	
	Geopolitical Conflict: Future Positioning	Organized Criminals: All	Technology: Other	
	Red Herring	Organized Criminals: Any	Technology: Architecture: Public Facing	
	Red Herring: All	Organized Criminals: Other	Technology: Business Function	
	Red Herring: Any	Organized Criminals: Access Resellers	Technology: Business Function: Customer Critic	
	Red Herring: Other	Organized Criminals: Information Resellers	Technology: Opportunistic	
	Technical Resource Theft: All	Organized Criminals: Ransomware Gangs	Technology: Stack	
	Technical Resource Theft: Any	Organized Criminals: Thieves	Technology: Technical Function	
	Technical Resource Theft: Other	Unaffiliated Malicious: All	Technology: Vulnerable Surface	
	Technical Resource Theft: Bandwidth	Unaffiliated Malicious: Any		
	Technical Resource Theft: Processing	Unaffiliated Malicious: Other		
	Technical Resource Theft: Storage			
	Thematic: All			
	Thematic: Any			
	Thematic: Other			
	Thematic: ESG/Political			
	Thematic: Nationalist			
	Thematic: Personal			



IMPOSED REQUIREMENTS: Decision Support Criteria



Breadth	Depth / Precision	
	Threat Communities	
	Motives	
	Target Criteria	
	Initial Access Vectors	
	Key Assets	
	Key TTPs	
	Key Surfaces	
	Key Controls	
	Key Business Events	
	Key Security Equities	
	Key Stakeholder Reactions	
	And So On	

	Group By Theme	Depth/Precision
Aggregate		
Time Trend		

	Fixed/Assumed	Variable
Residual		
A/B		

	Group By	Loss Counting Scope	Threshold
Tail Impact (STORM)			
Smoothed Impact (ALE)			

DECISION CONTENT:

- What needs to be in the scenario(s)?
- Where can we **stop** with precision and detail?

REPORTING APPROACH:

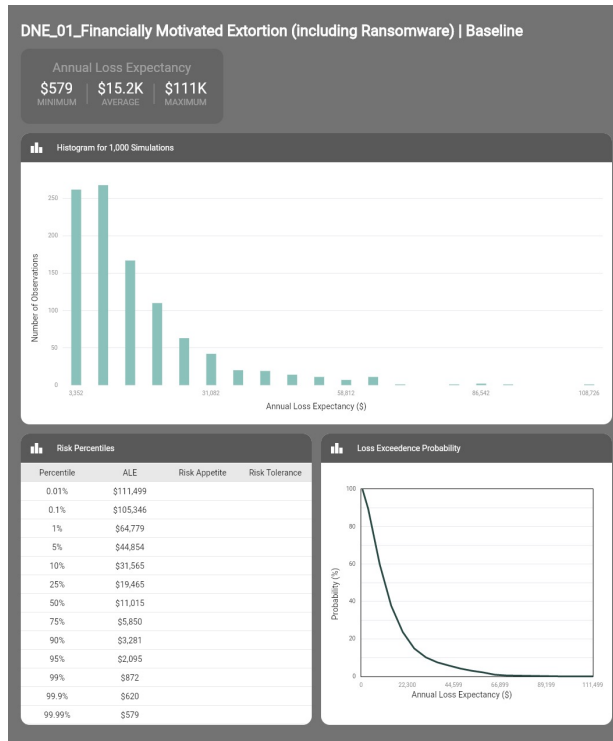
- What needs to be compared?
- What needs to be combined?

DECISION BASIS:

- Decision Indicators?
- Decision Metrics?

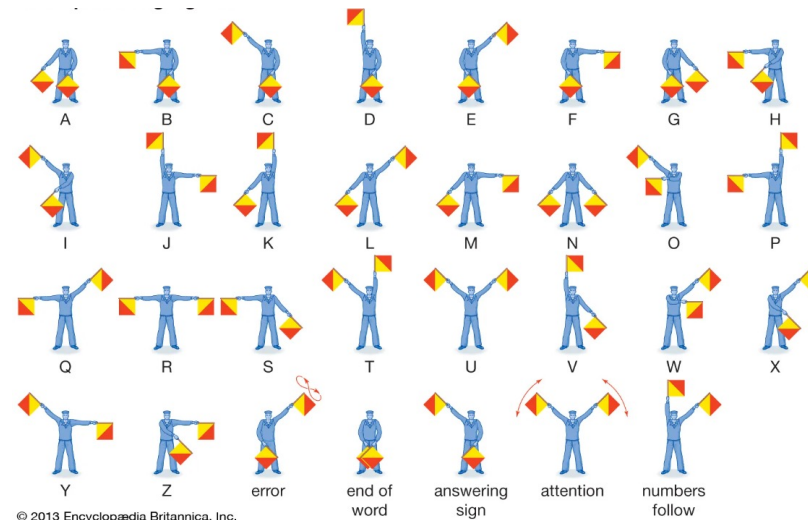


IMPOSED REQUIREMENTS: “Reporting Formats”



	Insignificant 1	Minor 2	Significant 3	Major 4	Severe 5
5 Almost Certain	Medium 5	High 10	Very high 15	Extreme 20	Extreme 25
4 Likely	Medium 4	Medium 8	High 12	Very high 16	Extreme 20
3 Moderate	Low 3	Medium 6	Medium 9	High 12	Very high 15
2 Unlikely	Very low 2	Low 4	Medium 6	Medium 8	High 10
1 Rare	Very low 1	Very low 2	Low 3	Medium 4	Medium 5

Wok wok wok wok....In this scenario, the same cybercriminal group as in the previous scenarios targets an organization, but with a different approach. They gain initial access to the network through a supply chain attack, compromising a third-party vendor's systems. The attackers then leverage this access to infiltrate the targeted organization's network. Once inside, they deploy ransomware, but instead of encrypting the data, they steal sensitive information and threaten to release it publicly unless a ransom is paid. The organization faces potential reputational damage, financial loss, and legal consequences....wok wok wok wok wok wok



IMPOSED REQUIREMENTS: Business Constraints



Compliance	
Culture Alignment	
Assumption Consensus	
Process Integration	
Consumers & Purposes	
Production Cadence	
Transparency	
Efficiency	
Version Control	
Communication Channels	
Business Lifecycle	



IMPLICIT & ANALYTIC REQUIREMENTS:

Scenario Set Design: Process, Resource, Measurement Constraints



- **Systems Modeling:**

- Scenarios describe a situation (Dimensions and Units)
- Stocks/Flows describe how it may vary and impact FREQ/MAG
- Stressors/Inputs describe why and when FREQ/MAG may vary
- Metrics/Measures describe by how much

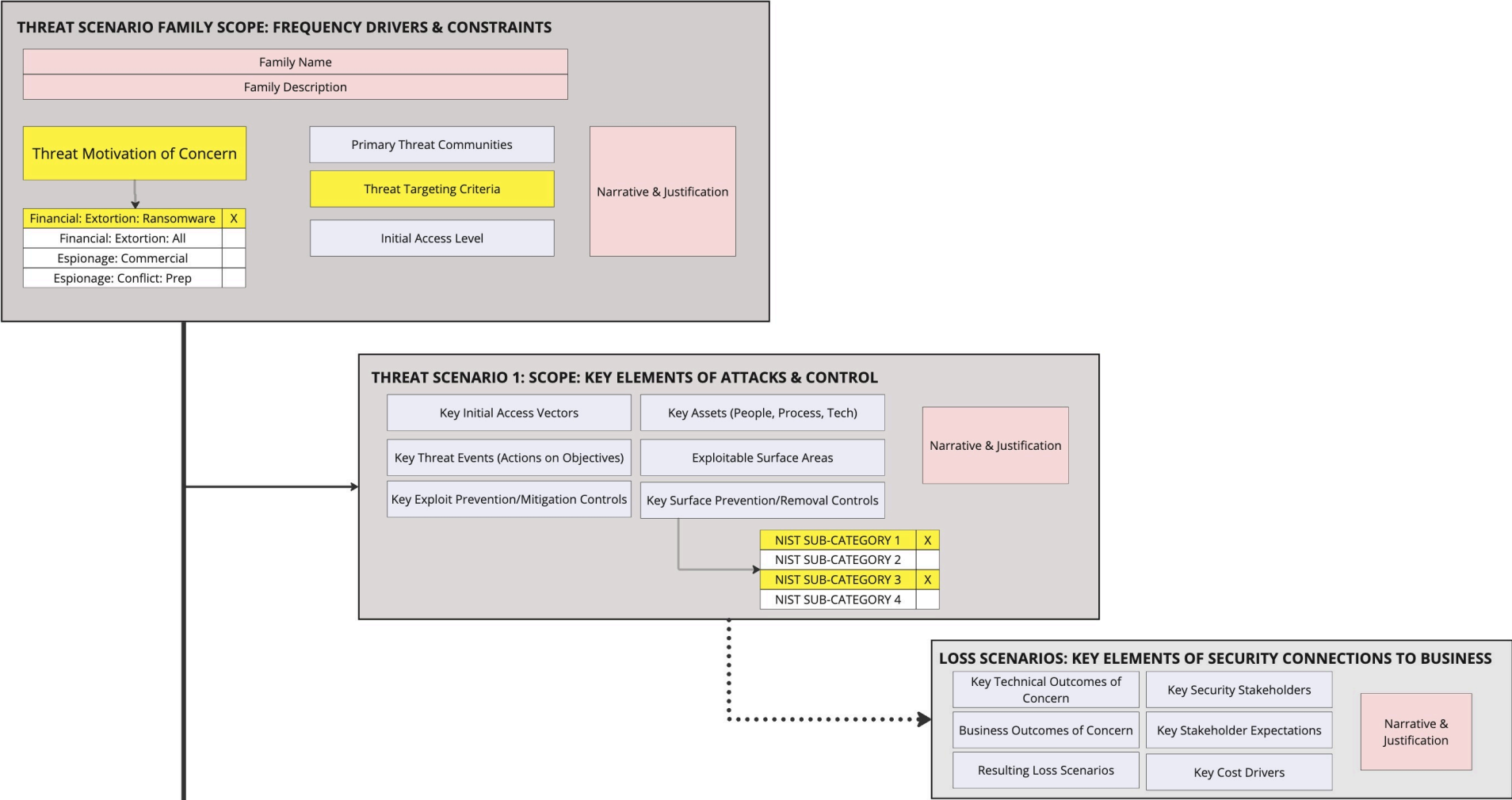
System Description
Stock/Flow Variables
Stressors
Causative Drivers (Indicators)
Indicator Sources of Record
Measures & metrics

- **Modularity (LEGOS):** Sticky Data, Recombination, Aggregation, etc
- **Sample Sets for Ranges:** Representative down to decision precision (DJI)
- **Reference Classes:** I know something about sub-classes, super-classes, peer classes
- **Scenario Families:** Assure common purpose but along measurement rigor lines (oversampling protection)
- **Scenario Sets:** represent the widest ranges for factors needed for the broadest decision and reporting criteria that need to be combined



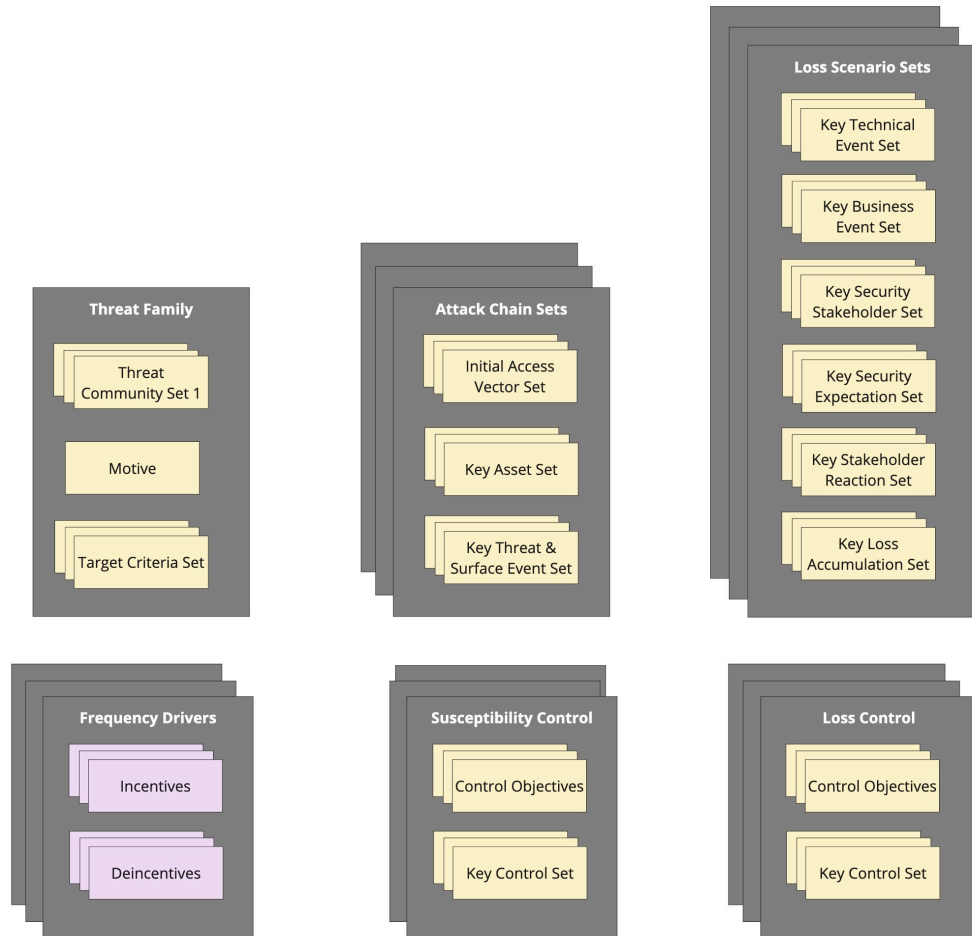
IMPLICIT & ANALYTIC REQUIREMENTS:

Requirements Scenario Example



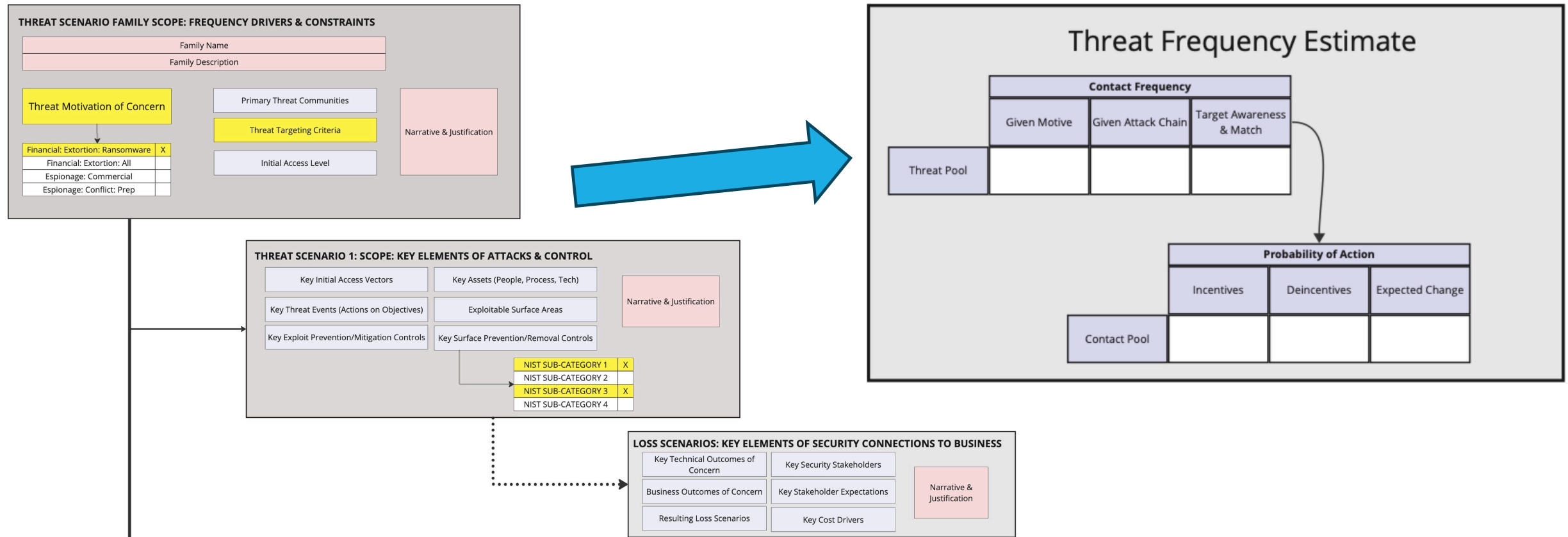
IMPLICIT & ANALYTIC REQUIREMENTS:

Stack requirements into common ranges where constraints allow.
Create additional scenarios only when needed.



IMPLICIT & ANALYTIC REQUIREMENTS

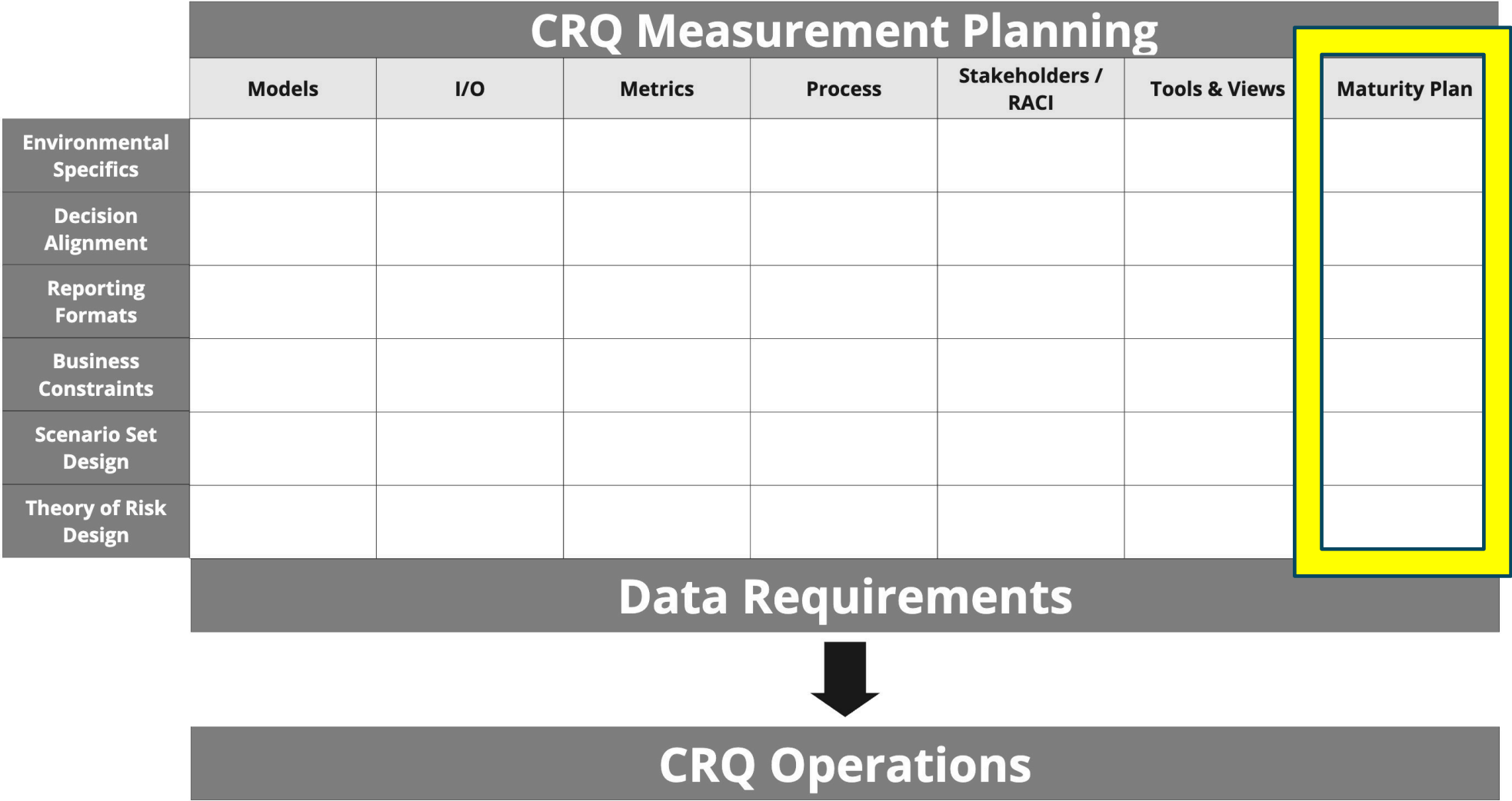
Theory of Risk Design: Model Accuracy, Estimation Models, Data Sources



- Estimation Models Need to be documented and re-used
- **Estimation Models affect how scenarios are built, what data is required, and vice versa -> Back-test!!**
- Modularity and Coherent Structure over time allows for standing “Data Sources of Record” vs “Go find data where you can”



PLAN MODEL: PLEASE DON'T DO ALL OF THIS! 😊



THANK YOU! QUESTIONS?

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Ask me about additional upcoming webinars!



END

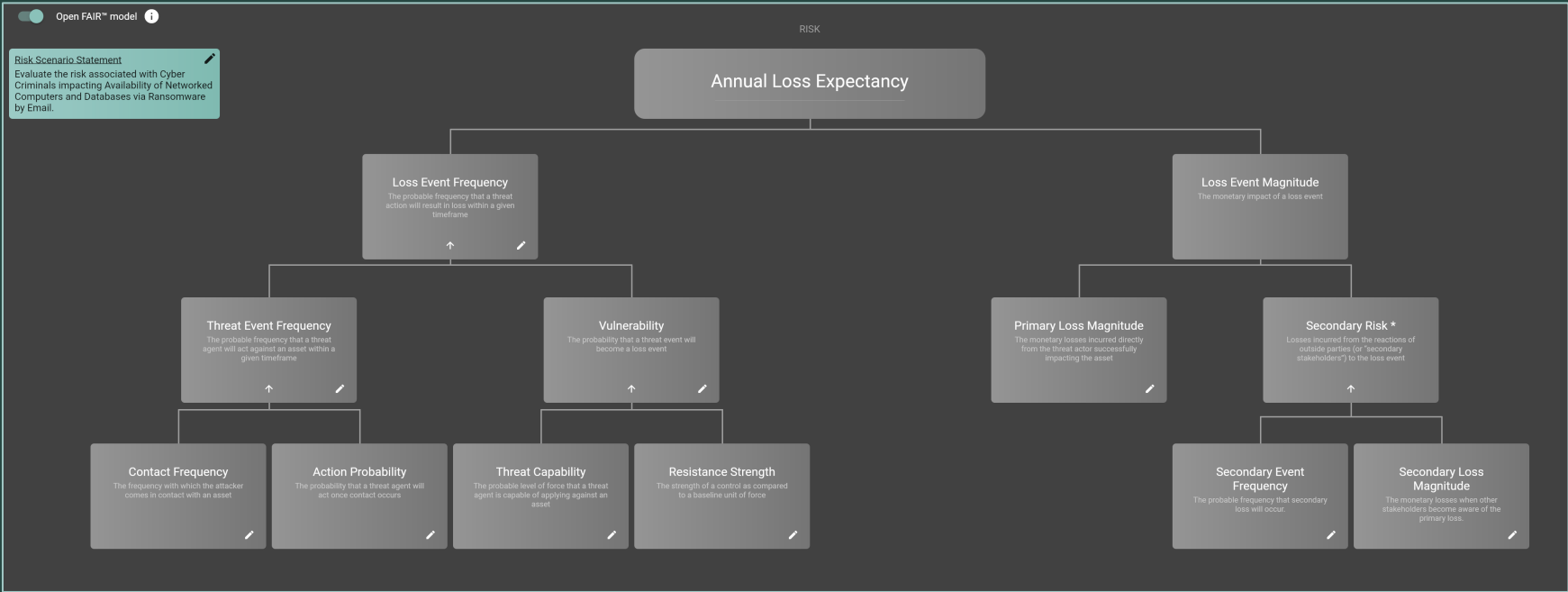


FORECASTING RISK

VALUE PROPOSITION: ALL FACTORS CONSIDERED



THE PROBABLE FUTURE FREQUENCY AND PROBABLE FUTURE MAGNITUDE OF LOSS RESULTING FROM VARIABLE FACTORS TODAY



BEST USE OF KNOWLEDGE AND DATA AVAILABLE TO REDUCE UNCERTAINTY & IMPROVE OBJECTIVITY

CRQ helps you identify and describe why risk drivers MAY be of concern



WHAT ARE WE WORRIED ABOUT?

THESE ARE NOT
MEASUREABLE OR
ACTIONABLE RISK
STATEMENTS



	Threat Communities	Motives	Target Criteria	Initial Access Vectors	Threat Event	Other TTPs	Exposed Surfaces	Target Assets	Controls	Loss Events	Costs
Ransomware		"Risk"									
Phishing				"Risk"							
Perimeter Risk									"Risk"		
Cloud Vuln Scanning								"Risk"			
Identities									"Risk"		
MFA									"Risk"		

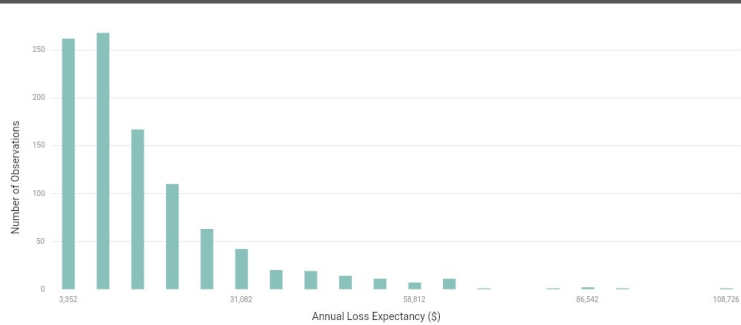
FORECASTING RISK

WHAT SHOULD WE DO ABOUT WHAT?

DNE_01_Financially Motivated Extortion (including Ransomware) | Baseline

Annual Loss Expectancy
\$579 MINIMUM | \$15.2K AVERAGE | \$111K MAXIMUM

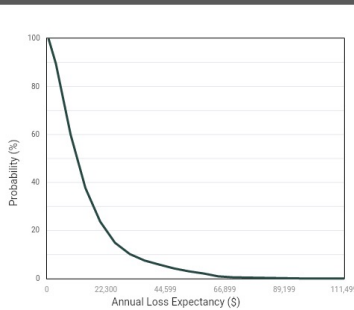
Histogram for 1,000 Simulations



Risk Percentiles

Percentile	ALE	Risk Appetite	Risk Tolerance
0.01%	\$111,499		
0.1%	\$105,346		
1%	\$64,779		
5%	\$44,854		
10%	\$31,565		
25%	\$19,465		
50%	\$11,015		
75%	\$5,850		
90%	\$3,281		
95%	\$2,095		
99%	\$872		
99.9%	\$620		
99.99%	\$579		

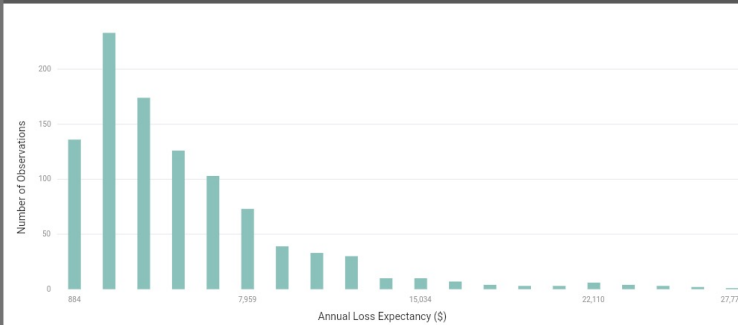
Loss Exceedence Probability



01_Ransomware: After Incident Response Control Improvement

Annual Loss Expectancy
\$176 MINIMUM | \$5.24K AVERAGE | \$28.5K MAXIMUM

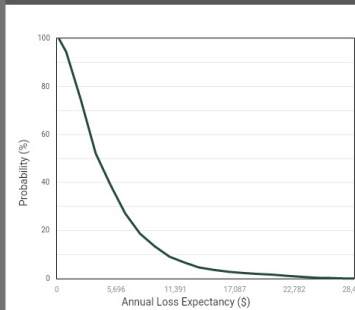
Histogram for 1,000 Simulations



Risk Percentiles

Percentile	ALE	Risk Appetite	Risk Tolerance
0.01%	\$28,478		
0.1%	\$27,954		
1%	\$22,878		
5%	\$13,231		
10%	\$10,409		
25%	\$6,845		
50%	\$3,929		
75%	\$2,265		
90%	\$1,297		
95%	\$852		
99%	\$448		
99.9%	\$193		
99.99%	\$176		

Loss Exceedence Probability



- “Manage Risk to Goals”
- Determine Fit for Purpose Funding
- Evaluate Control Efficacy
- Compare Investment ROR (Return on Risk)
- Evaluate Third Party, Vendor, M&A, etc. Risk
- Evaluate Externalities (e.g. Pandemic) Risk
- Adjust workflow (Assessment Question Selection)
- Identify Risk Drivers and Control Opportunities
- Justify Compensating Controls
- Drive Decision Consensus
- Reduce Rework & Duplication
- Identify Visibility Risk
- Interpreting Metrics



CRQ is exploratory and can be used to support nearly any decision with an element of “risk”.

ZB EXAMPLE 1: RANSOMWARE

SCENARIO 1 OF 3

A financially motivated cybercriminal group targets an organization with ransomware. They gain initial access to the network through a spear-phishing email, which an employee unwittingly opens. The attackers then exploit a vulnerability in the organization's web application to escalate their privileges. They proceed to deploy ransomware on the network, encrypting sensitive data and demanding a ransom for decryption. The attack causes business disruption, financial loss, and reputational damage.

Scenario Family:

Threat Community Attack Motives: Financial: Extortion: _All

Threat Communities: Organized Criminals: Ransomware Gangs & Unaffiliated
Malicious: _Any

Target Criteria: Sensitive Data

Threat Event Chain: Ransomware encryption

Threat Community Initial Access Vector: Phishing: General

Threat Community Initial Privilege: Some: Credentialed

Targeted Assets: TECHNICAL: Computers and servers; CONTENT: CORP SENSITIVE;
CONTENT: CUSTOMER SENSITIVE

Threat Events/Actions on Objectives: Data: Availability: Encrypt

Vulnerable/Exposed Surfaces: MISCONFIG: OS; KNOWN VULNS: Application;
COMMON WEAKNESSES: Lack of Input Validation;

Controls: Anomalies and Events (DE.AE); Protective Technology (PR.PT)

Loss Scenario:

Security and Business Stakeholders: Customers; Employees;
Financial Institutions, Market, Insurance Companies

Business Outcomes: AVAILABILITY: DATA: Data not available to
Operations; AVAILABILITY: FUNCTION: Business interruption or
downtime

Stakeholder Expectations: Reliable and efficient technology
systems; Protection of proprietary information; Safe and secure
technology systems

Loss Chains: Failure to properly manage contracts and agreements;
Inadequate emergency response planning

Cost Drivers: Capital Expense Increase; Revenue: Current Change;
Spend to Recover; Spend to Replace



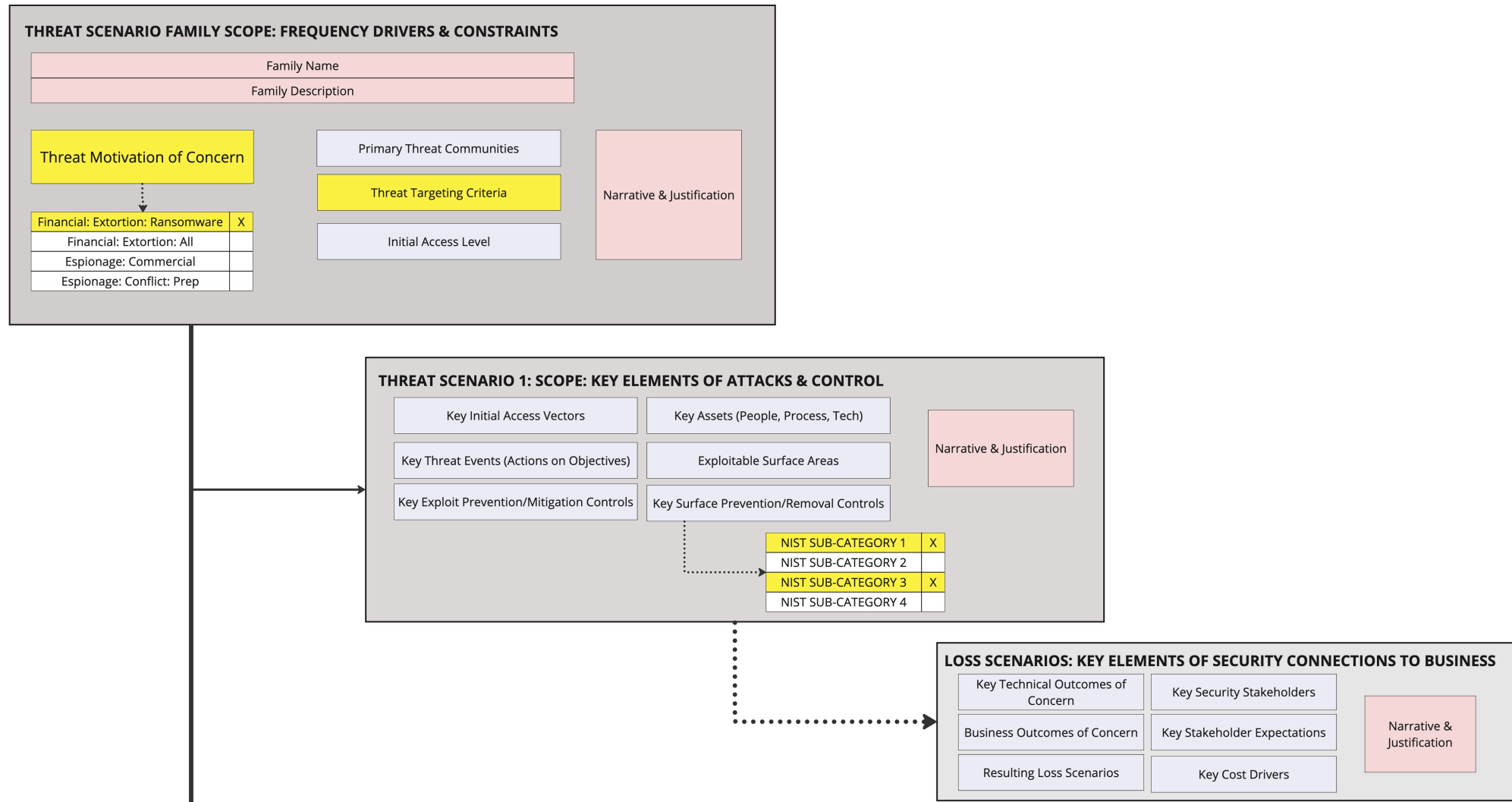
Scenario 2: The same financially motivated **cybercriminal group** from Scenario 1 uses a **watering hole** attack to gain **initial access**. The attackers compromise a website frequently visited by the organization's employees, and when employees visit the site, their devices become infected. The attackers then **use the devices** to move laterally within the network, deploying **ransomware that encrypts critical systems** and data. The organization suffers **business disruption, financial loss, and reputational damage**.

Scenario 3: In this scenario, the same cybercriminal group as in the previous scenarios targets an organization, but with a different approach. They gain **initial access to the network through a supply chain attack**, compromising a third-party vendor's systems. The attackers then **leverage this access** to infiltrate the targeted organization's network. Once inside, they deploy ransomware, **but instead of encrypting the data, they steal sensitive information and threaten to release it** publicly unless a ransom is paid. The organization faces potential **reputational damage, financial loss, and legal consequences**.



- Identify the main dimensions of the risk scenario (e.g., threat actors, attack vectors, assets, etc.)
- Break down each dimension into smaller, measurable units (e.g., number of threat actors, frequency of attacks, asset values, etc.)
- Establish relationships between units across dimensions to create a holistic view of the risk scenario
 - Data
 - Etc

ADVANCED SCENARIO SCOPE MANAGEMENT



Models & Assumptions	Information In/Out	Processes / Methods	Tools	RACI Matrix

GUIDANCE	
	This is scope information you will need to re-use over time. Maintain currency as able.

Think of the decisions you will be supporting. You'll want one measurement plan for every set of decisions needing new output. Try and consolidate and standardize. BASELINE Decision Requirements gathered ANNUALLY - Faster is unsustainable (?)

These anchor your work over time, allow input data re-use, assure scenarios are thematically stackable, etc - they will not change much. Review annually, but avoid changing unless absolutely required.

Attack Chains, Control Chains, Loss Chains, etc. are all detailed "examples" of Scenario Families constructed to make risk measurable. Your BASELINE assumptions here should be reviewed annually, but your comparative and one-off scenario formulations may need out of cycle work - just remember to keep "current version" baseline

pieces (ie loss scenarios, threat scenarios, sets of controls that work together to accomplish a common objective, etc) NOTE: THIS ALLOWS YOU TO KEEP RELATIVELY STATIC DATA SOURCES OF RECORD EVEN AS YOUR MEASUREMENT PLAN AND DELIVERY REQUIREMENTS CHANGE. This is because if you re-use the same scenario component, you can assume the scope is the same. The smaller the component (eg attack chain), the more likely that scope will match a future requirement. This RARELY happens with "Complete FAIR Scenarios" It's also worth mentioning that a COMPLETE SET OF WELL THOUGHT OUT SCENARIOS CAN ASSURE PRE-DEVELOPMENT OF THE CORE

[illegible]

GUIDANCE	
In a perfect world, "Risk Data Requirements" should be developed annually and delivered to agreed on data-provisioning sources of record who will provide you new or updated answers to the same questions/requirements every quarter (for BASELINE cadence), but manual estimates are sometimes needed and validation turns up errors. A solid measurement plan will make this is repeatable and painless as possible.	
Even with the best data in the world, forecasts are estimates. There is always some amount of human touch and subjectivity. Try and re-use the same roles every time an estimate is made. Consider standing up an estimation committee and calibrating them.	
Straightforward. Enter estimates into Ostrich Birdseye CRQ	

Models & Assumptions	Information In/Out	Processes / Methods	Tools	RACI

GUIDANCE	
<p>Your BASELINE reporting not only provides your "All Else Being Equal" risk forecast, it also provides the starting point for any Comparative Risk Analysis. Further, it assures you have robust set of components (built in the measurement planning and operations phases) to have a reasonably advanced starting point for any unplanned analysis work. As mentioned earlier, gather data quarterly for this and publish quarterly. You need version control of this because if everyone is operating off of a different forecast, they're making decisions with different assumptions and this breaks operations. It's the same reason we version control software.</p>	
<p>Pre-plan this work if possible. Identify recurring decisions needing comparative reporting. I identify which key factors will need to vary, and why, and develop repeatable heuristics for varying them so that your comparative work is always consistent and transparent. Vary from the Baselines for "How much more / less than expected" or to start off "Option A" and "Option B" in those cases. If this is not pre-planned, review annually for incorporation into planning</p>	
	<p>Just what it says.</p>

This is all about appetites, tolerances, and decision criteria. Consider using GQIM as an aid. Make assumptions about decision-makers where they are unwilling or unable to provide input. This phase should close the loop with and match up to "Decision Support Planning" in context management

END



1. What are our concerns?

- **Risk Drivers:**
 - Threat Events (Causes)
 - Loss Events (Effects)
 - Specific Uncertainties
- **Risk Questions & Decisions:**
 - Themes (Breadth)
 - Precision (Depth)
 - Appetite & Decision Criteria

2. Why are they concerns?

- **What might play out?**
 - TTPs?
 - Vulnerable Surfaces?
 - Control Objectives?
 - Control Availability?
- **Uncertainty (Min, Max, Most Likely)**
 - Frequency / Magnitude
 - Susceptibility (Vulnerability)



5. VISIBILITY?

Where tasks are difficult to complete, this is evidence of "visibility" risk and indicates that your organization may be making decisions without sufficient insight into its risks.
Consider documenting and acting on remediating these gaps as a form of risk reduction.

3. How much risk?

- **Benchmark: "Similar Classes"**
- **Triage: Calibrated Estimation**
- **Evidence: Data & Metrics say what?**
- **Math (E.g. Monte-Carlo)**

4. How should we respond?

- **Loss Manifestation**
 - **Average Exposure** over time
 - **Probability of exceeding** / year
- **Risk Factor Analysis**
 - Frequency vs Magnitude
 - Min vs Max vs Most Likely

The process of CRQ largely consists of the same analytical steps that should have been occurring already



Cyber Risk Quantification:

Better Risk Management through Applied Measurement

You were going to make the same decisions with:

1. The same data
2. Less reliable processes
3. More uncommunicated assumptions
4. Incomplete / Discordant models
5. Additional subjectivity
6. Unarticulated uncertainty

CRQ Improves Risk Decisions:

1. Communicability & Tangibility
2. Confidence & Transparency
3. Quality & Outcomes
4. Objectivity & Defensibility
5. Consensus & Acceptance
6. Hidden Ops Costs of "Scores"



Where should CRQ be applied?

1. Objectives of CRQ

- Develop Consensus
- Provide & normalize risk objectives
- Make better decisions than before
- Quantify & Communicate confidence and uncertainty

2. CRQ & Complexity

- CRQ does not complicate cyber risk management
- Instead, it increases precision and identifies gaps in risk visibility
- You were already going to make a decision with the same information

3. When to Implement CRQ

- For high-stakes decisions
- Where decisions have unclear criteria
- Where consistency is vital for success
- When there is a fragmented context
- When there is difficulty achieving consensus

4. Making CRQ useable

- Not every aspect demands the same level of thoroughness
- Take advantage of “ranges” and “samples”
- Decide what information is needed to govern ahead of time
- Quantification of qualitative inputs is accepted science
- The process and math improve what you already know



POTENTIAL “RISKS” FROM TRADITIONAL APPROACHES

- **Decision Quality:** Improper or incomplete risk factor assessment
- **Ops Efficiency:** Prioritizing poorly doesn't reduce work
- **Uncertainty:** Lack of confidence/assurance awareness limits agility



END OF MAYBE

